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| **Article ID:** | 2093 |
| **Article Name:** | [2093]The simmer function on my hob does not work |
| **Topic Location:** | Cooking/Hob/Usage/Performance |
| **Meta-data:** | Simmer, not working, |
| **Related Articles:** |  |
| **Related Questions:** |  |

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**Article Content:**

Depending on the type of power control of your hob (9 levels or 14 levels) you should refer to the instructions manual to see which power level is the correct one for the simmer function.

The indicated level is just a reference. This could vary depending on the type of pot material and the quantity of liquid in the pan. Reduce or increase the level to obtain the adequate power to simmer.

If after checking the above, the problem persists; your hob may have a technical problem that needs to be solved by service. Please be aware that depending on your warranty conditions, you may be charged for the visit. Please contact us by clicking the link below:

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